

Email Address Mapping

This article applies to:

Email fields are currently not labeled the same on the contact import and send a broadcast field matching areas. This may cause confusion if you are trying to map to other email address fields.

There are three email address fields in Keap: "Work email", "Personal email", and "Other email."



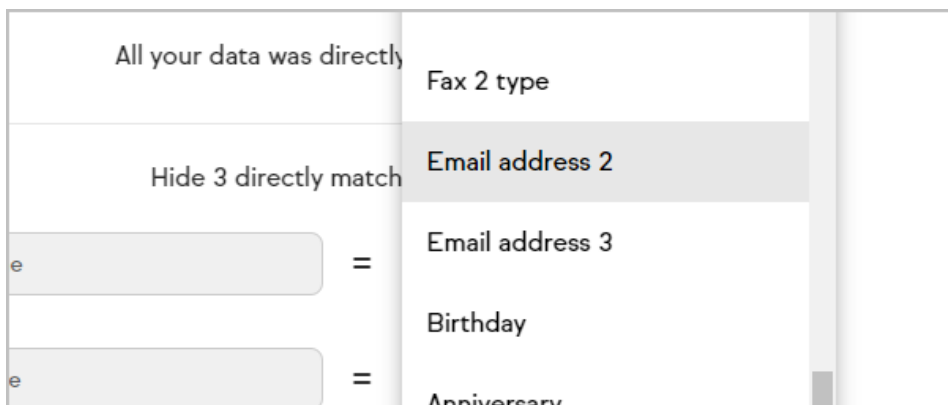
Work email
marunc@gmail.com

Unconfirmed

Personal email
marunc@keap.com

Other email
marunc@other.com

When importing or sending a broadcast, you have the option of selecting "Email", "Email 2" or "Email 3."



All your data was directly	Fax 2 type
Hide 3 directly match	Email address 2
e	Email address 3
e	Birthday
	Anniversary

The correct mapping is as follows:

- Email = Work Email
- Email 2 = Personal Email
- Email 3 = Other Email

This will be fixed in a future release.